

Case Study



Company

Ergon Energy
www.ergon.com.au

Company Overview

There are two sides to Ergon Energy – the part that builds and maintains the electricity distribution network, and the retail part that sells electricity to residential and business customers.

As an electricity retailer, Ergon Energy Retail sells electricity. The network part of Ergon Energy builds and maintains the electricity distribution network for regional Queensland - in essence, the 'poles and wires'.

Ergon Energy, as a Queensland Government-owned corporation, supplies electricity to over 733,000 customers across a vast operating area of over one million square kilometres – around 97% of the state of Queensland – from the expanding coastal and rural population centres to the remote communities of outback Queensland and the Torres Strait.

Ergon Energy's electricity network consists of approximately 160,000 kilometres of powerlines and one million power poles, along with associated infrastructure such as major substations and power transformers. We also own and operate 33 stand-alone power stations that provide supply to isolated communities across Queensland which are not connected to the main electricity grid. Since August 2007, Ergon Energy has owned and operated the Barcaldine gas-fired power station along with its associated infrastructure, which supplies power to the main grid.

Water Symptoms

- Hard water in various country towns
- Calcium build up

HWTA Devices Used

Home Edge

Result

Product is currently under trial.

Company Contact

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